In-House Customs Brokering / Ministry of Primary Industries (MPI) Clearances Services

Our team at Neptune Pacific Line and Pacific Forum Line have extensive knowledge and a proven history of handling all customs clearance requirements.

With over 20 years' experience in the industry, we have the capacity and knowledge to handle general customs queries, through to MPI and complex entries.

With our industry experience, we have built and maintained a professional working relationship with New Zealand Customs and MPI.

Why Our Clients Work With Us

- Import and Export regulations can be complex and time consuming. We help to our clients move cargo in a timely and cost effective manner.
- We guide our clients through the process to avoid any unnecessary demurrage, storage charges at the destination port.
- We specialise in Pacific Trade, including all commercial, bulk, fresh, frozen, produce plant products, and personal effects. Being specialised means we can assist our clients' goods reaching their destination faster, at a very competitive rate.
- As Licensed Customs Bond (CCA) we can hold cargo, pending Custom and MPI clearances.

Customs Broker Services

- TSW real time and live clearances linked via Cargowise
- Import, Export Landed Into-Store Costing Facilities
- Temporary Imports, Carnets and Securities, Bonds
- Shipment Monitoring Status Reports and regular updates
- Tariff Classification Advice and Listings
- Customs advice on preferential trade agreements with Pacific, China and Asia
- Vehicle Imports, Exports and Transhipments
- Under Bond movements and differed payments
- Specialised advice on fresh and frozen produce, and plant products

MPI Clearance (NZ Only) Services

- MPI approved facility for fresh and frozen products
- Approved facility classification 3, which allows us to undertake most MPI Import clearances
- MPI Supervised Inspection at our Approved Transitional Facility (ATF)
- Accredited Persons (AP) inspection with six
 (6) MPI AP's and Operator's onsite
- Processing of BACC for all LCL and FCL Shipments
- Onsite devanning and revanning Dry / Frozen produce
- o Facility for MPI Reconciliation
- MP Anti-Dumping Advice
- Holding of Perishable Goods
- o Issuing E Certificates
- Food Import and Export advice
- Onsite Treatment & Fumigation services

Talk to us today about your specific requirements, or for a very competitive quote for your next shipment.

Email Us: customs.broker@neptunepacific.com

Call Us: NZ: (09) 255 2509

Overseas: (+64) 9 255 2509